



Reopening FAQs

Post COVID-19



What will happen if I have to quarantine on arrival?

UK

- Currently you will need to have a negative Covid test result a maximum of 72 hours before travelling to the UK.
- When you arrive in the UK you may need to quarantine for 10 days (the day you arrive does not count). We will advise you if you need to quarantine.
- If you are staying in a residence, our staff will assist in getting food, drink and other supplies that you need.
- You will need to take a covid test on day 2 and day 8 of your quarantine. These tests must be booked and paid for in advance of travel.
- When you arrive you will have to complete a passenger locator form with details of where you will quarantine and the travel test package booking reference number.

You'll find more information about this here: <https://www.gov.uk/guidance/how-to-quarantine-when-you-arrive-in-england> and here: <https://www.gov.uk/uk-border-control/before-you-leave-for-the-uk>

You'll find approved providers of the travel test package here: <https://www.gov.uk/guidance/providers-of-day-2-and-day-8-coronavirus-testing-for-international-arrivals>

If you come from a red list country you currently cannot enter the UK. you can find the list of red list countries here: <https://www.gov.uk/guidance/transport-measures-to-protect-the-uk-from-variant-strains-of-covid-19#red-list-travel-ban-countries>

South Africa

There are currently no quarantine measures in place after entering South Africa
<https://www.gov.za/Coronavirus/travel>

How will I get from the airport?

- At the moment we will not be offering shared transfers to and from the airport unless you are travelling with a member of your own household.
- Social distancing measures remain in place throughout the airport.
- Passengers must wear a face covering inside the terminal building. This counts for arrival and departures.

UK

Temperature screening is being used in some terminals

<https://www.heathrow.com/customer-support/faq/coronavirus-covid-19>

There may be times you will be asked to lower your face covering for security purposes. Although face coverings are no longer a legal requirement many places, including transport companies, do ask that one is worn.

South Africa

- Only passengers are currently allowed inside the terminal buildings so you will need to exit the terminal and meet your driver outside.
- Make sure you have the emergency line details in case you have trouble finding the driver.
- On departure, expect to have your temperature taken before entering the terminal building. Boarding is currently being staggered so you can expect this to take longer than usual.

<https://www.gov.za/Coronavirus/travel>

How will I take my level test?

All aspects of the level test will be available online. Links to these will be sent to you before arrival. Students will be asked to complete these before they arrive on their first day.

What will I need to know before I arrive?

Before you arrive for your first day you will need to do the following:

- Log into Life by LAL
- Complete the level tests
- Watch the virtual tour of the school
- Read/watch the induction materials
- Read through our COVID-19 procedure
- Complete a form declaring what contact you have had with Covid-19, if you have felt unwell prior to travel and that you are fit and well

What will my first day be like?

As we will already know your level when you arrive you will be welcomed by our staff, given your timetable and taken to your classroom.

In the afternoon you'll be taken, in small groups, on a walking tour of the local area. During this tour our staff will go over the topics covered in the induction materials and remind you how to stay safe while you are with us.

What will be in place in the school to keep students safe?

There are a number of measures in place in the schools to ensure students are safe and social distancing while learning.

- The schools will be deep cleaned regularly. The daily cleaning schedules will be increased and commonly touched places such as door handles and panels will be disinfected regularly throughout the day

- Lesson start times and break times will be staggered to avoid congestion in corridors and on stairwells
- Students are asked not to arrive at school more than 5 minutes before the start of their lesson
- Class sizes will be reduced to ensure social distancing can be implemented during lessons. Cape Town and Torbay will have a maximum of 10 students per classroom. (This is based on current government guidelines and is subject to change).
- Where possible doors and windows to classrooms will be left open to ensure adequate ventilation
- One-to-one lessons will be held in larger rooms with the teacher and the student sitting at 90-degree angles, not directly facing each other
- Hand sanitiser and disposable facemasks will be available throughout the school

What will it be like staying in a homestay?

- All of our homestays will complete a form disclosing any contact to COVID-19 they have had and declaring that they are fit and well to host.
- Homestays will ensure all government guidelines will be adhered to and that they maintain a high degree of cleanliness.
- Only one student will be allocated to a room at any one time unless a student has travelled with a member of their own household.

What will it be like staying in the residence?

- The daily cleaning schedule will be increased and commonly touched places such as door handles and panels will be disinfected regularly throughout the day
- Only one student (two for Cape Town) will be allocated to a room at any one time unless a student has travelled with a member of their own household.
- A rota will be put in place for the use of any shared kitchens and bathrooms
- No visitors will be allowed inside the residence. Unless pre arranged by management.

How will I get to and from school each day?

- In all countries the advice is to avoid public transport by walking and cycling where possible.
- If you do need to travel by public transport do your best to avoid busy times.
- On all public transport social distancing measures remain in place. In the UK and South Africa this is keeping a distance of 2 meters apart. Wearing face coverings is advised on all public transport.
- It is also recommended that you wash your hands before and after using public transport.

Torbay

Stagecoach is the public transport system most commonly used in Torbay.

Currently you are requested to wear a face covering while using the bus.

Make contactless payment wherever possible.

<https://www.stagecoachbus.com/coronavirus>

South Africa

MyCiTi Bus is the public transport system most commonly used in Cape Town

MyCiTi is a card-based system so no cash transactions are required. Get your myconnect card from

station kiosks and participating retailers.
Currently you must wear a mask on the bus
<https://www.myciti.org.za/en/home/>
<https://www.gov.za/Coronavirus/travel>

Where will I be able to buy food?

- Supermarkets are open. It is advised that masks are worn inside and it's advisable to use the hand sanitiser they provide. They do have a limit on capacity so at busy times of the day you may have to wait to be allowed in.
- Pay via contactless where you can.
- Takeaways are open. If you want a delivery, they are either accepting payment online or over the phone. Cash on arrival is not accepted. The driver will place the delivery on the doorstep, knock and step back so that the transaction remains contactless.
- Pubs and Cafes are open. Many are keeping their social distancing measures and request that masks are worn when not sat at a table.

Will there be a leisure programme?

Yes, we will be running a limited leisure programme. For now, it will have more of a focus on outdoor activities and exploring the local area in order to avoid long periods of travel.

Can I socialise with other students outside of lessons?

UK

Yes, there are no longer any limits on meeting other people both outside and inside.

<https://www.gov.uk/government/publications/coronavirus-outbreak-faqs-what-you-can-and-cant-do/coronavirus-outbreak-faqs-what-you-can-and-cant-do>

South Africa

Students can now socialise with each other inside the school premises and outside according to covid protocol.

What will happen if I catch COVID-19 while I am there?

If you have any COVID-19 symptoms, you must contact the school immediately via the emergency line, either by calling or WhatsApp. You will be given a place to self-isolate and our staff will assist you in getting a test and any supplies that you may need.